

# Wentworth Point new high school Complaints Register

Last updated 10 March 2023

This is a register of complaints received by School Infrastructure NSW about the Wentworth Point new high school project since the State Significant Development application was granted (SSD 11802230). A complaints register is a requirement for all SSD projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
October 2022				No complaints received during October 2022	N/A	N/A
November 2022				No complaints received during November 2022	N/A	N/A
09/12/2022	09/12/2022	Email	Noise after hours	Responded via email. Confirmed the noise was from the removal of a pile rig after hours as per the Works Notification issued 17 November 2022. Resident added to digital mailing list for future notifications.	CLOSED	NO
January 2023				No complaints received during January 2023	N/A	N/A
24/02/2023	27/02/2023 02/03/2023 09/03/2023	Email	Constant noise from generator	Responded via email. Confirmed noise was from the generator powering the aviation lights of the crane which is a mandatory requirement and cannot be switched off. Noise monitors found it is within acceptable tolerance levels but temporary sound barriers have since been installed to reduce noise until the site has working mains power to power the crane (estimated May 2023).	CLOSED	NO