

# Pendle Hill High School Complaints Register

Last updated: 10 January 2024

This is a register of complaints received by School Infrastructure NSW about Pendle Hill High School. A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
23/11/2021	25/11/2021	Email	Street parking	The contractor reminded workers to be considerate of neighbours and of alternate parking locations at Binalong Park.	Closed	No
December	No complaints					
January	No complaints					
February	No complaints					
March	No complaints					

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
19/4/2022	19/4/2022	Email	Lack of traffic control for Parramatta City Council works	SINSW advised the community member that the work on Binalong Road was being managed outside of our project and referred them to contact Parramatta City Council.	Closed	No
25/05/2022	27/05/2022	Phone	Construction Vehicle Entry	Advised the resident that subcontractors have been notified that the construction vehicle entry is on Binalong Road not Cornock Avenue. The head contractor will remind them to drive to the correct vehicle entry point.	Closed	No
June 2022	No complaints					
July 2022	No complaints					
August 2022	No complaints					
September 2022	No complaints					
October 2022	No complaints					
November 2022	No complaints					

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
December 2022	No complaints					
January 2023	No complaints					
February 2023	No complaints					
March 2023	No complaints					
April 2023	No complaints					
May 2023	No complaints					
June 2023	No complaints					
July 2023	No complaints					
August 2023	No complaints					
September 2023	No complaints					
October 2023	No complaints					

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
November 2023	No complaints					
December 2023	No complaints					