

Parramatta West Public School Complaints Register

Last updated 27 April 2021

This is a register of complaints received by School Infrastructure NSW about the Parramatta West Public School upgrade since the State Significant Development application was granted (SSD). A complaints register is a requirement for all SSD projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
20 January 2021	21 January 2021	Phone	Fencing along Crimea Street blocking entry to a public park.	SINSW advised the stakeholder that the fencing was part of the external landscaping and footpath works, communicated to residents in the summer works notification. The stakeholder was informed the fencing will be dismantled early February and the park can still be accessed via Railway Street.	Resolved	No
February 2021		No complaints received during February 2021			NA	NA
March 2021		No complaints received during March 2021			NA	NA
April 2021		Phone	Car damage claim during removal of demountables.	The stakeholder is working with the removal contractor to resolve the issue.	In progress	NA