

North Sydney Public School Complaints Register

Last updated 1 June 2022

This is a register of complaints received by School Infrastructure NSW about the North Sydney Public School upgrade since the project's State Significant Development application was approved. A complaints register is a requirement for all SSD projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
March 2022	No complaints were received during March 2022				N/A	N/A
29 April 2022	29 April 2022	Phone call x 3	Noise	SINSW apologises for the inconvenience caused by an on-site generator used during a power failure and has now limited the use of the generator to 7 am to 6 pm Monday to Friday and 8 am to 1 pm Saturdays. Electricity services will be restored within seven days and the generator will be moved off-site.	Closed	N/A
30 May 2022	3 June 2022	Email	Asbestos contaminated material	SINSW attended the school's P&C meeting held online 11 May 2022 to detail how we are mitigating the effects of the construction works on the school community. Further details of our remediation plans, Safework NSW practices and site-specific asbestos management plan were provided in this correspondence.	Closed	N/A