

New high school in Edmondson Park Complaints Register SSD-62028458

Last update 27 June 2025

This is a register of complaints received by School Infrastructure about the new high school in Edmondson Park since the State Significant Development (SSD) application was granted. A complaints register is a requirement for all SSD projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SI response	Complaint status	Is this complaint an emergency?
16/01/2025	16/01/2025	Email	Resident raised concerns about traffic impacts along Buchan Ave and noted the Construction Traffic & Pedestrian Management Plan (CTPMP) was allowing the mobilisation of heavy vehicles up until 2:30pm and restarting at 4pm however the adjacent Edmondson Park Public School finishes at 2:10pm.	School Infrastructure responded 16/01/2025 stating the project team would review. The CTPMP timing has been amended to limit the use of heavy vehicles between 2:00 to 3:30pm to coincide with the public school finishing time of 2:10pm. SI provided an update to the resident when this occurred.	Closed	No

Date of complaint	Date of response	Method of complaint	Nature of complaint	SI response	Complaint status	Is this complaint an emergency?
27/02/2025	27/02/2025 28/02/2025	Email	Developer of private construction site opposite the new high school construction site raised concerns about contractors parking on the property.	School Infrastructure confirmed workers parked on the adjacent lot to avoid parking on the street during mobile crane activity on the SI site. The workers were advised immediately and reminded not to park in those areas and an apology was provided. No parking signage has since been installed by the developer of the affected site.	Closed	No
28/02/2025	05/03/2025 11/03/2025 24/03/2025	Email	Three stakeholders expressed concerns about the outcomes of the Connecting with Country process specifically in relation to the Acknowledgement of Country wording.	<p>The department acknowledged the concerns and thanked the stakeholder for participating in the Connecting with Country (CwC) process.</p> <p>Information about the complaints management process and AECG partnership agreement was provided.</p>	Closed	No