

Nangamay Public School Complaints Register

Last updated 30 April 2024

This is a register of complaints received by School Infrastructure NSW about the delivery of Nangamay Public School at Mulgoa Rise, Glenmore Park. A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
There were no complaints in April 2024.						
There were no complaints in March 2024.						
There were no complaints in February 2024.						
There were no complaints in January 2024.						
There were no complaints in December 2023.						
There were no complaints in November 2023.						
There were no complaints in October 2023.						
There were no complaints in September 2023.						

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
There were no complaints in August 2023.						
There were no complaints in July 2023.						
There were no complaints in June 2023.						
There were no complaints in May 2023.						
12 April 2023	14 April 2023	Email/phone to SINSW	Graffiti on hoarding and school signs	Hoarding removed and graffiti on school signs referred to school.	CLOSED	No
There were complaints in March 2023.						
There were no complaints in February 2023.						
There were no complaints in January 2023.						
There were no complaints in December 2022.						
There were no complaints in November 2022.						
There were no complaints in October 2022.						

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
There were no complaints in September 2022.						
16 August 2022	N/A	Via Department of Planning and Environment	Noise from workers prior to 7am	Workers were reminded by contractor to ensure noise levels are kept to minimum outside of construction hours. DPE to advise resident to contact SINSW if further complaints.	CLOSED	NO
There were no complaints in July 2022						
There were no complaints in June 2022						
There were no complaints in May 2022						
There were no complaints in April 2022						
There were no complaints in March 2022						
11 February 2022	14 February 2022	Phone call	Hoarding fallen and unsightly	Hoarding fixed.	CLOSED	NO