## **Kyeemagh Public School Complaints Register**

# Last updated 4 August 2022

This is a register of complaints received by School Infrastructure NSW about Kyeemagh Public School. A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency		
12/08/2020	18/08/2020	Email	Truck movements	Provided update on the construction of internal roads to allow trucks to enter and exit via Jacobson Ave in a forward direction. The contractor has been reminded trucks are not to queue outside the construction site.	Closed	No		
19/08/2020	19/08/2020	SafeWork NSW	Hazardous material	SafeWork NSW reviewed how hazardous material was stored onsite and was satisfied with the measures undertaken.	Closed	No		
September 2020	No complaints received							
26/10/20	12/11/2020	Email	Vibration	Provided the Vibration Impact Report and a summary of vibration impact requirements for the project.	Closed	No		
November 2020	No complair	nts received						



#### NSW Department of Education – School Infrastructure

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency			
December 2020	No complaints received								
January 2021	No complaiı	No complaints received							
February 2021	No complair	No complaints received							
March 2021	No complaints received								
April 2021	No complaints received								
14/05/2021	14/05/2021	Email	Sand debris removal	The sand debris was not related to SINSW works. Taylors coordinated the removal of the debris and clean-up of the area to assist the resident, as a good will gesture.	Closed	No			
19/05/2021	24/05/2021	Email	Traffic control around Public Domain Works	SINSW advised the community member that Bayside Council is conducting the Public Domain works. The project team also reiterated to council that traffic controllers must be present during material delivery from the street to workface.	Closed	No			

### NSW Department of Education – School Infrastructure

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency	
June 2021	No complair	nts received					
July 2021	No complaints received						
03/08/2021	10/08/2021	Email	Vibration	Provided the Vibration Impact Report and advised their property would receive a post-construction dilapidation survey.	Closed	No	
September 2021	No complair	nts received					
October 2021	No complair	nts received					
November 2021	No complair	nts received					
December 2021	No complair	nts received					

#### NSW Department of Education – School Infrastructure

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency		
January 2022	No complaints received							
February 2022	No complai	nts received						
March 2022	No complai	nts received						
April 2022	No complai	nts received						
May 2022	No complai	nts received						
June 2022	No complai	nts received						
July 2022	No complai	nts received						