

Kent Road Public School Complaints Register

Last updated 29 October 2021

This is a register of complaints received by School Infrastructure NSW about the Kent Road Public School upgrade since the State Significant Development (SSD) application was granted (SSD-9344). A complaints register is a requirement for all SSD projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
18 November 2019	18 November 2019	Phone	Disruption	Workers have been told to use different address when receiving deliveries.	Closed	No
13 March 2020	19 March 2020	Phone	Planned works	Impacted resident has agreed to make alternate arrangements during electrical power outage.	Closed	No
April 2020			No complaints received during April 2020		N/A	N/A
May 2020			No complaints received during May 2020		N/A	N/A
June 2020			No complaints received during June 2020		N/A	N/A
July 2020			No complaints received during July 2020		N/A	N/A
August 2020			No complaints received during August 2020		N/A	N/A

NSW Department of Education – School Infrastructure

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
September 2020				No complaints received during September 2020	N/A	N/A
October 2020				No complaints received during October 2020	N/A	N/A
9 November 2020	13 November 2020	Phone	Noise	Workers reminded of work hours.	Closed	No
December 2020				No complaints received during December 2020	N/A	N/A
January 2021				No complaints received during January 2021	N/A	N/A
February 2021				No complaints received during February 2021	N/A	N/A
March 2021				No complaints received during March 2021	N/A	N/A
April 2021				No complaints received during April 2021	N/A	N/A
May 2021				No complaints received during May 2021	N/A	N/A
June 2021				No complaints received during June 2021	N/A	N/A
July 2021				No complaints received during July 2021	N/A	N/A
August 2021				No complaints received during August 2021	N/A	N/A

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September 2021	No complaints received during September 2021	N/A	N/A
October 2021	No complaints received during October 2021	N/A	N/A