

Jindabyne Education Campus- Complaints Register

Last updated 1 March 2025

This is a register of complaints received by School Infrastructure NSW about Jindabyne Education Campus since the State Significant Development application was granted (SSD-15788005). A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
20th March 2025	27th march 2025	Email	Request for information regarding accessible parking spots	SI responded that there are two accessible parking spots at the new school campus, also that while works are taking place that they can let the onsite traffic controllers know they require accessible parking and they will be supported to appropriate parking.	Closed	No
24th February 2025	24th February 2025	Email	Request for information about the shared pathway and future plans	SI responded that the permanent shared pathway is still awaiting final approval. SI shared links to the website, and where project updates will be shared regarding updates to the progress of the shared pathway	Closed	No
January 2025	No complaints received during January 2025					

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
December 2024				No complaints received during December 2024		
November 2024				No complaints received during November 2024		
October 2024				No complaints received during October 2024		
September 2024				No complaints received during September 2024		
August 2024				No complaints received during August 2024		
July 2024				No complaints received during July 2024		
June 2024				No complaints received during June 2024		
May 2024				No complaints received during May 2024		
April 2024				No complaints received during April 2024		
March 2024				No complaints received during March 2024		
February 2024				No complaints received during February 2024		

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
January 2024				No complaints received during January 2024		
December 2023				No complaints received during December 2023		
November 2023				No complaints received during November 2023		
October 2023				No complaints received during October 2023		
September 2023				No complaints received during September 2023		
August 2023				No complaints received during August 2023		
July 2023				No complaints received during July 2023		
June 2023				No complaints received during June 2023		
May 2023				No complaints received during May 2023		
5 April 2023	12 April 2023	Site visit	Asbestos management	SafeWork NSW attended site to investigate concerns about asbestos management. Requested documentation was supplied by the contractor to SafeWork on 12 April and	Closed	No

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
				the item was closed by SafeWork on 13 April 2023.		
March 2023				No complaints received during March 2023		
February 2023				No complaints received during February 2023		
January 2023				No complaints received during January 2023		
9 December 2022	15 December 2022	Email	Tree removal and birdlife disruption	Detail was provided on the project's Biodiversity Management Plan which was followed by both the contractor and ecologist who were present during the tree removal process. The ecologist's post clearance summary letter was provided to the community member by email to reassure them of the displaced fauna's wellbeing and whereabouts.	Closed	No
November 2022				No complaints received during November 2022		
October 2022				No complaints received during October 2022		
September 2022				No complaints received during September 2022		

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
August 2022				No complaints received during August 2022		