

Jindabyne Education Campus- Complaints Register

Last updated 2 April 2024

This is a register of complaints received by School Infrastructure NSW about Jindabyne Education Campus since the State Significant Development application was granted (SSD-15788005). A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
March 2024				No complaints received during March 2024		
February 2024				No complaints received during February 2024		
January 2024				No complaints received during January 2024		
December 2023				No complaints received during December 2023		
November 2023				No complaints received during November 2023		
October 2023				No complaints received during October 2023		
September 2023				No complaints received during September 2023		

NSW Department of Education – School Infrastructure

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
August 2023				No complaints received during August 2023		
July 2023				No complaints received during July 2023		
June 2023				No complaints received during June 2023		
May 2023				No complaints received during May 2023		
5 April 2023	12 April 2023	Site visit	Asbestos management	SafeWork NSW attended site to investigate concerns about asbestos management. Requested documentation was supplied by the contractor to SafeWork on 12 April and the item was closed by SafeWork on 13 April 2023.	Closed	No
March 2023				No complaints received during March 2023		
February 2023				No complaints received during February 2023		
January 2023				No complaints received during January 2023		

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
9 December 2022	15 December 2022	Email	Tree removal and birdlife disruption	Detail was provided on the project's Biodiversity Management Plan which was followed by both the contractor and ecologist who were present during the tree removal process. The ecologist's post clearance summary letter was provided to the community member by email to reassure them of the displaced fauna's wellbeing and whereabouts.	Closed	No
November 2022				No complaints received during November 2022		
October 2022				No complaints received during October 2022		
September 2022				No complaints received during September 2022		
August 2022				No complaints received during August 2022		