

Barramurra Public School - Complaints Register

Last updated 2 March 2023

This is a register of complaints received by School Infrastructure NSW about the delivery of Barramurra Public School (New primary school for Catherine Field). A complaints register is a requirement for all State Significant Development (SSD) projects.

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
1 October 2020	1 October 2020	Phone	Parking	The contractor has been advised to ensure staff are parking onsite to ensure street parking is available for residents and visitors.	Closed	No
6 November 2020	6 November 2020	Phone	Parking	The contractor has been advised to ensure staff are parking on site. The contractor will also regularly remind staff to park onsite during daily meetings.	Closed	No
December 2020 - No complaints received						
January 2021 - No complaints received						

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
2 February 2021	3 February 2021	Email	Noise	An investigation was conducted by an acoustic consultant to confirm compliance. The contractor has also reduced the running capacity of the fan to reduce noise.	Closed	No
March 2021 - No complaints received						
April 2021 - No complaints received						
May 2021 - No complaints received						
June 2021 - No complaints received						
July 2021 - No complaints received						
August 2021 - No complaints received						
September 2021 - No complaints received						
October 2021 - No complaints received						
November 2021 - No complaints received						

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
December 2021 - No complaints received						
January 2022 - No complaints received						
February 2022 - No complaints received -						
March 2022 - No complaints received						
April 2022 - No complaints received						
May 2022 - No complaints received						
June 2022 - No complaints received						
July 2022 - No complaints received						
August 2022 - No complaints received						
September 2022 - No complaints received						

Date of complaint	Date of response	Method of complaint	Nature of complaint	SINSW response	Complaint status	Is this complaint an emergency
October 2022 - No complaints received						
November 2022 - No complaints received						
December 2023 - No complaints received						
January 2023 - No complaints received						
February 2023 - No complaints received						